



Contact information (phone/mobile, e-mail) is optional and is only used for communication to respond to this objection.

The data subject submits this objection in writing or by delivering it in person to the address of the controller, Zagrebački holding d.o.o., Ulica grada Vukovara 41, 10000 Zagreb, Data Protection Officer, with an indication on the envelope "Personal data" or electronically to the e-mail: [zastitaosobnihpodataka@zgh.hr](mailto:zastitaosobnihpodataka@zgh.hr). The submission and fulfillment of objections is not subject to payment of compensation.

The filing of an objection shall be deemed to have been duly completed regardless of which branch office the data subject contacts, and the branch office shall be obligated to promptly notify the data protection officer. The contact details of the branches are listed on the website <https://www.zgh.hr/kontakti/direkcija-podruznice-ovisna-drustva-i-ustanova-zagrebackog-holdinga/3495>

This objection should contain accurate personal data of the applicant and complete, clear and precise reasons for exercising the rights of the data subject. If necessary to establish the identity of the data subject, the controller may, before processing the case, request from the data subject information and evidence regarding his or her identity, as well as supplementary explanations, if this is in the interest of establishing facts relevant to the resolution of this objection. If the data subject provides the data controller with a personal document (identity card, passport or driver's license) or a copy of such a document as proof of identity, this proof should include visible information on the first and last name, the personal identification number (in Croatia, the *OIB*) or, in the case of foreign citizens, a national ID number, the place of residence (street, number and city), the document number and the validity date of the document, while all other data on the document may be adequately protected or made invisible (by blackening, etc.). The processing of the data from the personal document will be strictly limited by the data controller and will be used only for the purpose of confirming the identity of the data subject in order to prevent fraud (e.g., false identity, misuse of personal data, etc.) and the same data will not be stored longer than necessary for this purpose.

If it is not possible to establish the identity of the data subject, the data controller has the right to refuse to process this objection, as well as in the case where the objection is clearly unfounded or excessive, especially due to its frequency.

The controller shall respond to the data subject within one month of receipt of a valid objection (this period may be extended by a further two months, taking into account the complexity and number of objections). The controller will inform the data subject of such an extension within one month of receipt of a valid objection, indicating the reasons for the delay in the response.

If the data subject considers that the actions of the controller in connection with the processing of his/her personal data, even after resolving this objection, are not in compliance with the provisions of the Regulation and/or the Act on the Implementation of the General Data Protection Regulation, he/she has the right to submit an objection, i.e. a request for a establishing an infringement of rights, to the supervisory authority, Croatian Personal Data Protection Agency – *AZOP*, Selska cesta 136, 10000 Zagreb, e-mail: [azop@azop.hr](mailto:azop@azop.hr).

The storage period of the personal data of the data subject in connection with this objection is 1 year from the end of the year in which the objection was validly filed, with the indication that even after the expiry of the storage period in accordance with the laws on the protection of archival and record material, the data controller will have the information that this objection was filed. If the personal data from this objection serves as evidence in a judicial, administrative, arbitration or other equivalent proceeding, it will be kept longer than the storage period required by law or otherwise, until the final conclusion of the proceeding, and then deleted.

By signing, the data subject confirms that he/she is the submitter of this objection and guarantees the accuracy of his/her personal data and the information provided in this objection.

Place and date the objection was filed

Handwritten signature of Data Subject

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